# **Privacy Policy**

The website <u>https://solisworld.com</u> is operated and controlled by International Tractors Limited (the "Company") for its tractors with SOLIS brand name.

By using the website or downloading materials from this website, you or any person ( hereinafter referred to as "User") agree to abide by and confirm to have carefully read and understood the terms and conditions stated herein. If you do not agree with these terms and conditions, you must discontinue use of this website.

The Company is concerned about protecting its customers' privacy and wants to ensure that its customers know the policy on privacy.

Please be advised that the Company complies with Indian regulations on the protection of private information and strives to safeguard User's private information. Please read and understand this Privacy Policy before you provide any private Information on this website.

Please remember that by disclosing your private information on this website, you are deemed to have accepted the terms of this Policy.

#### <u>Use of Website</u>

This website or any portion of this website may not be duplicated, copied, reproduced, posted to other websites, or otherwise exploited for any commercial purpose that is not expressly permitted in writing by the Company.

#### **Collection of Personal Identification Information**

Users are advised to provide that information which is relevant to their queries to enable the Company to address the same and provide the requested information. The Company requests that at the time of sending commercial queries, Users may send the following information for his / her identification.

- 1. Name of the entity
- 2. E-mail ID
- 3. Name & designation of the contact person along with contact address & telephone number
- 4. Exact geographical location of the requirement
- 5. Purpose of the communication

# Uses of Personal Information

To respond to User's inquiry or request, the individual User agrees and understands that it may be necessary for the Company to share User's personal information with other group companies imposing the obligation not to use the personal information of our customers for any other purpose. The collected personal information may be used for the following objectives:

- To improve customer services
- To improve our website
- To make business plans accordingly
- To send across customer focused information.

## **Security**

This website registers Users in order to provide them with the best possible service. This important personal information is protected by Secure Sockets Layer (SSL) encoding and a firewall on a dedicated server to help protect your personal information from unauthorized access, use or disclosure.

The Company adopts the practices of appropriate data collection, storage and processing and security measures to protect against unauthorized access, alteration, disclosure or destruction of the personal information, username, password, transaction information and data stored in respect of the Users on the website.

## Web Browser Cookies

The website of the Company may use cookies to enhance User's experience. Users' web browser places cookies on their hard drive for record-keeping purposes and to track information about them. Users may choose to set their web browser to refuse cookies, or to alert them when cookies are being sent. On choosing to do so, please note that some parts of the website may not function / perform properly.

## Links (Third Party Websites)

Personal information is not shared with any websites linked to this website or any third party websites. The Company has no responsibility for gathering or disclosure of personal information by linked websites.

In principle, the Company does not share personal information to any third party without any permission of the concerned User.

Please be sure to check the privacy policy of each website you link in order to protect your Personal Information.

## <u>Liability</u>

It is hereby clarified that no information derived from such third-party shall be treated as accurate and the Company shall not be responsible and accept no liability of any nature for the same.

## Amending and Removing Personal Information

When a person wishes to update, change or remove his / her personal information from this website, the Company to do so in response to such person's request.

## Updating the Privacy Policy

The Company, at its sole discretion, is entitled to update / revise this Privacy Policy at any time.

Users are requested to refer this Policy on regular basis as changes to this Privacy Policy shall be shown on the website so that Users can always keep abreast of the current said Policy on the gathering and uses of their personal information.

# **Users' Acceptance to Changes**

By using this website, User signifies his / her acceptance of this Policy and the terms of use posted on the website, which Users are advised to read and acquaint themselves. Users' continued use of the website following the posting of changes to this Policy shall be deemed their acceptance of those changes.

#### Awareness & Views

Please contact the Company if you believe that this website is in breach of its Privacy Policy. We shall check the problem, reply by e-mail, and remedy it as necessary in a suitable manner.

The Company may be contacted at <a href="mailto:ib.smm@sonalika.com">ib.smm@sonalika.com</a>

#### **DISCLAIMER**

The information relating to SOLIS branded products, product images, specifications and availability provided on the website, digital and social media platforms, are subject to constant revision, up gradation based on the Company's policies and current product-line, and may not reflect the updated information. Users are advised to contact <u>exports.itl@sonalika.com</u>, our regional sales representative, or nearest authorized dealer / distributor in this regard. Products listed on the Company's digital platforms may not be available in certain geographies and may be enhanced or discontinued without any prior notice.

The Company does not verify, endorse or approve any information relating to itself, its products, their price, specification, availability etc., provided by third-party on any platform whatsoever, including websites, aggregator sites, social media platforms, RSS feeds, instant messaging platforms, non-digital platforms - print media, trade journals, publications etc. It is hereby made clear that no information derived from such third-party shall be treated as accurate and the Company shall not be responsible for the same in any manner whatsoever.